

ShowGo Technical Specifications

Software

- Front-end - Proprietary software built with C#.NET 2.0
- Backend – SQL Server 2000/2005 or SQL Express
- *Optional:* To run Reporting Services or access the database over the internet, IIS 6.0 needs to be installed and activated. (see Configuration #3 below)
- We do not support Unix platform.

System Requirements

- Front-end – *installed on workstation*

Processor Type	Processor Speed	Memory (RAM)	Hard Drive	Screen Resolution	OS
Pentium III-compatible processor or higher	Minimum: 600 MHz Recommended: 1 GHz or higher	Minimum: 512 MB Recommended: 1 GB or more Maximum: Operating system maximum	< 50 MB Hard drive space	800 x 600 Recommended: 1024 x 768	Windows 2000 or higher

- Backend – *installed on workstation (and possibly network)*

Processor Type	Processor Speed	Memory (RAM)	Hard Drive	OS
Pentium III-compatible processor or higher	Minimum: 600 MHz Recommended: 1 GHz or higher	Minimum: 512 MB Recommended: 1 GB or more Maximum: Operating system maximum	150 MB Hard drive space	Windows 2000 or higher

To hold one million records, you would need approximately 750 MB of hard disk space

Services

- SQL Server
- SMTP Service (*for automatic emails – optional*)
- ShowGo Service (*for task notification – optional*)

Infrastructure

- See possible configurations on following page
- ShowGo uses http: protocol - port 80 (*for Configuration #3 below*)

Support

- With the Maintenance Agreement current Seattle Software Corporation is responsible for all support related to the software, its features and functions not relating to connectivity to database.
- If Configuration #2 or #3 is used, your IT department is responsible for the connection between ShowGo software and the database on the workstation or on the network.

Security & Backup

- Since the ShowGo data (backend) resides on your company's computers and network, your IT department is responsible for security and backup.

The backend can be installed on a single desktop or laptop, a local network or on a local network with a web service for outside access.

Configuration #1

This configuration is for a single user that would like to have the data on their laptop or desktop without having any IT involvement in the setup.

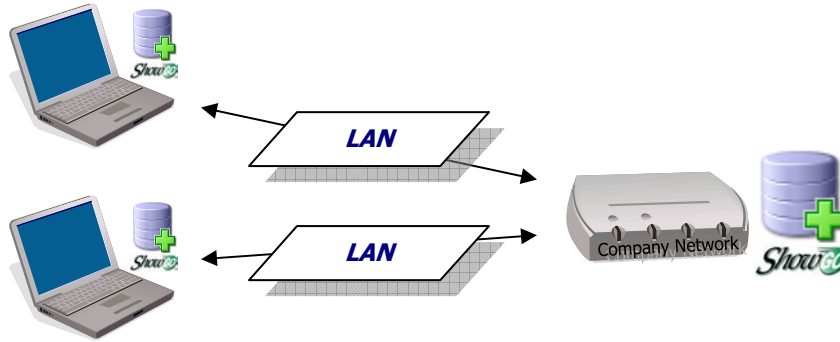
CON: Data is not being backed up automatically by being on the network. Possible upgrade.



Configuration #2 – LAN

This configuration is for 1 or more computers accessing the data at the office. Since the data is on the network, your IT department is most likely backing up the data.

CON: Data is not accessible via the web, however it can still be accessed on user's laptop and then synced when returned to the office.



Configuration #3 – LAN + Web Service

This configuration is for 1 or more users. Users can access the data from within the office, offline, or outside the office with an internet connection. In addition, users or Express users can access reports (read-only) from any computer with internet access.

CON: Requires IT involvement for setup and maintenance. Requires IIS to be installed to run web services.

