

Updating ShowGo

These instructions will show you how to update your existing ShowGo software to a newer version. Additionally, there is an update required on the database.



Before you get started, make note of your **ShowGo username and password**, you'll need this to log back in. Also, if your data is on the network, you'll need the **name of the server**.

If your data is on the network and you want to note how ShowGo is currently setup, open the file '**ShowGo.exe.config**', otherwise continue to *Updating the database*.

- A. **Open My Computer** and browse to:
 - a. <C:\Program Files\Seattle Software\ShowGo>ShowGo.exe.config>
- B. **Right-click** ShowGo.exe.config, select **Open With...**, and select **Notepad**
- C. Press **Ctrl + F** (Find)
- D. Type **Data Source**, Press **OK**
- E. The info to the right of '=' is where ShowGo is looking for the data. (i.e.: Data Source=localhost)
 - a. If it says localhost, then the data is on your computer, not the network
- F. **Close**

Updating the database

This is to be performed where the data resides, on the server **OR** on the computer of a single-user.

1. Open **SQL Server Management Studio (Express)**
2. Click **Connect**
3. On the toolbar, click **New Query**
4. In the new query window, drag the **.sql file** that was emailed to you
5. Click **Execute**
6. Note any error messages listed below and report them to your Seattle Software Corporation rep.

Updating ShowGo Software

This is to be performed on your computer, not the server.

7. Close **ShowGo**
8. **Uninstall** ShowGo software (Start > Control Panel > Add/Remove Programs)
9. Download updates (**setup.exe & .msi file**) provided by Seattle Software Corporation
10. **Save** files to user's **Desktop**
11. Double-click on **setup.exe**
12. Click **Run**
13. Follow instructions
14. If you have the ShowGo data **on your computer** (single-user), then you're done.
15. If you have the ShowGo data **on the network**, then you need to change the ShowGo.exe.config file above.
 - a. Repeat the steps starting at **A-F** above, and change **localhost** back to your **server name** or **IP Address**.

Special Note:

When the user logs back in, they will need to go to **View > Filter Events By** and click **Uncheck All**, then **Check All** to see all of the events in the system.