

Reinstalling ShowGo Software

These instructions will show you how to update your existing ShowGo software to a newer version.



Before you get started, make note of your **ShowGo username and password**, you'll need this to log back in. Also, if your data is on the network, you'll need the **name of the server**.

If you want to see how ShowGo is currently setup, open the file '**ShowGo.exe.config**':

- A. **Open** the file: To highlight in PDF, change your mouse to the Select Tool
 - a. <C:\Program Files\Seattle Software\ShowGo>ShowGo.exe.config>
- B. Press **Ctrl + F** (Find)
- C. Type **Data Source**, Press **OK**
- D. The info to the right of '=' is where ShowGo is looking for the data. (i.e.: Data Source=localhost)
 - a. If it says localhost, then the data is on your computer, not the network
- E. **Close**

This is to be performed on your computer, not the server.

1. Close **ShowGo**
2. **Uninstall** ShowGo software (Start > Control Panel > Add/Remove Programs)
3. Download updates (**setup.exe & .msi file**) provided by Seattle Software Corporation
4. **Save** files to user's **Desktop**
5. Double-click on **setup.exe**
6. Click **Run**
7. Follow instructions
8. If you have the ShowGo data **on your computer** (single-user), then you're done.
9. If you have the ShowGo data **on the network**, then you need to change the ShowGo.exe.config file above.
 - a. Repeat the steps starting at **A-E** above, and change **localhost** back to your **server name**